

PRIVACY POLICY

The purpose of this Privacy Policy is to inform you what personally identifiable information we may collect and how it may be used. This statement only applies to this Website

Your privacy is of the utmost importance to us at Lilith & Luna and we are committed to protecting it. Just remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. Lilith & Luna cannot ensure or warrant the security of any information you transmit to us, and you do so at your own risk. Please be careful when using the internet.

Lilith & Luna collects personal information in order to service you, our customer. Ways we collect your personal information is to respond to an enquiry or comment made through our website, to enable you to place an order, to provide you with user support, to protect, investigate, and deter against unauthorized or illegal activity, to monitor, analyse and improve our performance and functionality for customers including tailoring experiences to better match your needs and interests.

In order for you to place an order, we need to collect specific information from you including your name, shipping and billing addresses, and your contact numbers. We may also collect mobile phone numbers from Australian customers to enable us to notify you when your order has been dispatched.

The only time we may share your personal information to a third party is to facilitate the delivery of your order. We may also share your Personal Information to comply with applicable laws and regulations, to respond to a subpoena, search warrant or other lawful request for information we receive, or to otherwise protect our rights.

We may use your contact details to send you updates and information about our products, services or promotions. You are always provided with the opportunity to notify us that you do not wish to receive this material. In addition, you can request changes or to be removed from our system at any time by email to info@lilithandluna.com

We may update this privacy policy from time to time in order to reflect, for example, changes to our practices or for other operational, legal or regulatory reasons. You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page. Lilith & Luna reserves the right to modify and change the Privacy Statement at any time. Any changes to this policy will be published on the Lilith & Luna website.

THIRD PARTY LINKS

If you click on a third-party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit. Lilith & Luna have no control over and assume no responsibility for the content, privacy policies or practices of any third-party sites or services. You are responsible for reading the privacy policies of Third-Party organisations before submitting your personal details. If you choose to click on links and be taken to an external website belonging to a third party, then you and only you are responsible and liable for your actions should you suffer or incur any harm or loss.

Any questions about our Privacy Policy should be sent to us at info@lilithandluna.com

